

APNS National Conference 2018 Program *'Rising to the Challenge'*

Time	Speaker	Topic
DAY 1 - Monday 30 July		
8.30 am	Registration	
9.00 am	Glen Sorensen Principal Age Communications	Opening of Conference and Acknowledgement of Country
9.05 am	Alannah Norman, President APNS	Welcome to delegates
9.10 am	Lyn Franco CEO Australian Community Industry Alliance (ACIA)	The new Aged Care Quality Standards: Comparisons and similarities, and what do organisations need to take action on now.
9.50 am	Stuart Hutcheon Managing Partner Stewart Brown	Home Care Packages: Key tips to ensure that your packages are financially viable. What has the Stewart Brown Aged Care Financial Performance Survey Home Care report highlighted are the key issues for providers? Key performance and financial indicators needed to monitor Home Care Packages.
10.30 am	Morning Tea	
11.00 am	Lyn Franco CEO ACIA	Clinical Governance: What does best practice look like in a community setting and what are some practical examples for small to medium and large organisations.
11.40 am	Paul Marsh Joint CEO, P2 Group	Managing Injured Workers: Tips for resolving active WorkCover claims, reducing claims costs and implementing proven processes and principles that focus on preventative and predictive management.
12.20 pm	Lunch & networking	
1.30 pm	Majid Zahoor Managing Director Q Audit	New Safeguard & Quality Standards: What they mean to your business, and how you can ensure that you are compliant and operating at a level of excellence.
2.10pm	Peer Panel	NDIS Operational Issues: What have members have learnt so far about NDIS and providing supports? What have been the key business impacts for providers to date? Provider portals, Plan Managers, and NDIS processes under the microscope.

- NB: Each speaker presentation finishes with a 10 minute Q & A session

2.40 pm	Phillipa Lewis Principal - Elementum	Effective Governance & Risk Management: Developing, evaluating, benchmarking and transforming performance. Tips for superior performance, including in innovation, engagement and risk management.
3.30 pm	Afternoon Tea	
3.50 pm	Phillipa Lewis Principal - Elementum	Information Technology: Using Information Technology for Efficiency / business development. Key tips for business operators in the new world of IT disruption in the aged and disability sector and the 'gig economy'. Overview of IT developments across our industry including apps for care delivery and staffing and what it means for community care.
4.30 pm	Glen Sorensen MD, Age Communications	Latest Aged & Community Care Industry insights: Update on what's happening in community care - Home Care packages and Commonwealth Home Support Program reforms.
5 –6 pm	Delegates mingle hour	
7pm	Conference Dinner	Peppers View Restaurant
DAY 2 - Tuesday 31 July		
9.00 am	Welcome	
9.05 am	Dr Edward Gifford Principal, On Purpose Partners	Business Mentoring Programs: How to link business mentors and what this can bring to your business and skill set.
9.45 am	Tahnee McWhirter Client Service Director PerformHR	Recruiting & Retaining Great Staff: How to recruit, retain and engage with the next generation of staff for the aged and disability sector? What are some effective and efficient tools?
10.25 am	Morning Tea	
11.00 am	Chris Lamont Director, Policy and Advocacy, NSW Business Chamber	Payroll Tax : The debate and issues around this tax for the nursing, aged and disability sector. What is on the horizon? Impacts and issues for businesses, and key messages you need to know to help advocate for change.
11.40 am	Tim Longwill Partner McCullough Robertson Lawyers	Overview of the industrial relations environment and current key issues for home and community care organisations: Labour-hire licencing – QLD, VIC, and SA; SCHADS and ERO beginning to bite - impacts on businesses.
12.20 am	Linda Franke Psychotherapist, Motivational speaker	'The Art of Relating': How to give good feedback, the balance of listening and sharing, the risk of handing our baggage to others.
12.55 am	Wrap up and farewell	
1 – 2 pm	Lunch	

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