



APNS Member's Day Program

Monday 8 April 2019

Governance & Compliance

*Ready for the aged and disability enquiry outcomes?
Be one step ahead; join the discussion about the tools and
strategies you can put to use now*

Time	Speaker	Topic
9.00 am	Nick McDonald, APNS President	<i>Welcome to Delegates</i>
9.05 am	Alison Choy Flannigan <i>Partner Hall & Wilcox Smarter Law</i>	<i>Embedding a Governance Culture:</i> Is your governance system robust enough to stand up to scrutiny? What processes & practices should you have to inform yourself about your performance when it comes to safe & quality services.
9.45 am	Alison Choy Flannigan <i>Partner Hall & Wilcox Smarter Law</i>	<i>Duty of Care & Client Safety:</i> Examining duty of care and client safety in the world of client control and choice, aged care legislation, the new NDIS standards, and the Royal Commission.
10.30 am	Morning Tea	
11.00	Peter Doughman <i>Associate Matthews Folbigg Lawyers</i>	<i>Employment Law – What is on the horizon?</i> Discussion of recent amendments to the Fair Work Act 2009 and the NES; recent and relevant court decisions around the casual workforce debate; and potential policy changes following the upcoming federal election.
11.40 am	Silvia Holcroft <i>Director, QPS Benchmarking</i>	<i>Work Smarter, not harder to show quality:</i> Quality, governance, risk management and compliance reports for your businesses, in addition to benchmarking across the industry.
12.10 pm	Lunch & networking	
12.45 pm	Ben Hannemann <i>CEO, Aged Care Online & My Care Path</i>	<i>Clearing the Confusion:</i> Help potential clients navigate the system to find quality providers like you; innovative links between face-to-face and online tools.
1.15pm	Tymon Kennedy <i>CEO, Better Goals</i>	<i>Easier Communication:</i> Use technology to improve communication and transparency, and show client 'outcomes'.
1.35 pm	APNS Peer Panel	Bring your questions and ideas for the opportunity to discuss a range of industry issues with other business operators.
2.45 pm	Wrap-up and review	
3.00 pm	Finish	

Each speaker presentation finishes with a 10 minute Q&A session